

Unit 205 (CHB9) Advise and Consult with Clients Activity 12

Data protection and client confidentiality

1 Using the Internet, carry out research into the Data Protection Act.

a) How does this Act affect your work in the salon?

b) What steps do you need to take to ensure you adhere to this piece of legislation?

You can present your findings in whatever format you decide best. For example, you may wish to use a mind map instead of writing a report. Include at least one image.

2 Explain what client confidentiality means.

3 How do you ensure that client confidentiality is maintained?
