

Candidates name:		Clients name:	
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Client requirements

Hair condition

Normal Damaged Oily Dry Product build up

Scalp conditions

Dandruff affected Dry Normal Oily Product build up

Shampooing massage techniques

Effleurage Petrissage Friction

Conditioning products

Surface conditioner Penetrating conditioner Scalp treatment

Conditioning massage techniques

Effleurage Petrissage

Advice and guidance offered:

Correct detangling techniques Suitability of shampoos and conditioning products

Present and future products and services Time intervals between services

Candidate comments

Were you happy with the service you provided?

Yes

No

What can you improve on for next time?

Candidate signature

Date

Assessor comments/feedback

Was this service a competent assessment?

Yes

No

What can be improved next time?

Unit assessed

Assessor name

Assessor signature

Date

If you are unhappy with any assessment decision please refer to the appeals procedure.